



Sugar Water Lemons Boutique

Return Policy and Form

- All discounted sales are FINAL and cannot be returned.
- Returned items must be unworn, unwashed, unaltered and still have the original tags attached.
- Merchandise sold at regular price may be returned for store credit.
- Returned merchandise must have a return ship date within 30 days of the date that it was shipped from our shop.
- You, the buyer, are responsible for return shipping. Original shipping fees are non-refundable. You may use the return service of your choice.
- Once your return has been processed at our shop, an online store credit code will be emailed to the email address provided at checkout. Please provide 5-7 business days to process returns once received.

To Make A Return:

- Read the policy above to make sure your merchandise qualifies for a return.
- Fill out the form to the right and include this entire page in your return package.
- Please allow 5-7 business days to process your return once it is received.
- Once processed, your online store credit code will be emailed to the email address provided at checkout.

Exchanges:

- We are unable to make item exchanges due to the limited quantities of each item.
- If you are in need of a size exchange, please return the original item for a store credit and then purchase the item in the correct size.

Problems and Defective Items:

- If any of your items appear defective or the incorrect size was shipped, please contact us immediately.
shop@sugarwaterlemons.com
- All defective items will be inspected and verified upon return.

Shop Use Only:
D or WI:

RS:

SC:

DQ:

Please Fill Out The Following:

Name: _____
 Order Number: _____
 Order Date: _____
 Daytime Phone: _____

<u>Product Name</u>	<u>Qty.</u>	<u>Size</u>	<u>Return Code</u>	<u>Price</u>

Return Code:

- | | |
|---------------------|------------------------------------|
| 1- Too Small | 5- Not What Expected |
| 2- Too Large | 6- Wrong Item/Size Shipped |
| 3- Poor Fit/Quality | 7- Defective Item (please explain) |
| 4- Changed Mind | 8- Other (please explain) |

Comments/Explanation: _____

Send Returns to:

Sugar Water Lemons Boutique
 c/o Returns
 PO BOX 280
 Lexington, SC 29072